

General Inquiries and Resettlement Service 306-763-0736

Employment Services 306-953-6449

English Language Classes 306-922-5377

SWIS (Settlement Workers in Schools) 306-953-6440

#### **Settlement Services**

The YWCA Settlement Program offers many services to newcomers to Canada. Our program offers Resettlement Services, Employment Services, Volunteer & Community Connections, English Language instruction, and inschool settlement services.

#### Resettlement Services

The YWCA Settlement Program offers resettlement services for those arriving as Government Assisted Refugees. This program entails airport reception and transportation to Prince Albert, coordination of housing needs, financial and banking aid, education, life skills, and other orientations related to life in Canada. Our staff provides continuous support while helping clients resettle into their new home and country.

### **English Language Classes**

Our language program offers Conversation Circles and ESL classes from literacy level to Canadian Language Benchmark eight. The classes take place five days per week in morning or afternoon. Classes focus on literacy skills including reading, writing, listening, and speaking English. Our teachers are eager to talk with newcomers about how learning English can help them with their daily life in Canada.

#### **Employment Services**

Our staff provide permanent residents with various opportunities related to employment. Clients have internet access for job searches and receive help with building resumes and cover letters. Staff can also help clients with volunteer opportunities, work experience and employment skills development. Assistance in completing job-related paperwork and help with work concerns is also provided.

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# **Community Outreach**

## **Volunteer and Community Connections**

Our clients can access our Volunteer and Community Connections programming. Our staff encourage a welcoming community by developing partnerships and connecting with individuals, businesses, and organizations in the community. Staff will connect newcomers with resources and opportunities to actively participate in their new community. Settlement Services also utilizes local volunteers in a variety of different capacities.

## SWIS (Settlement Workers in Schools)

Our school settlement workers support the successful settlement of newcomer students from Kindergarten to grade twelve and their families in schools and the community. SWIS workers are a valuable link between the families and Prince Albert schools.

